

Practice Support Associate

Company

K2 Dental Arts is spearheading the dental industry shift from analog to digital across the United States. With beginnings at the UVA Darden School of Business, K2 takes a novel business approach to implement cutting-edge manufacturing methods and high-touch customer support. K2's informal and supportive work culture has a constant focus on performance and achievement.

Key Responsibilities

You problem solve dentists' most sensitive case issues while working in multiple areas of business. The small team environment means your actions have significant impact immediately and the high growth rate means opportunity for advancement.

Work You'll Do

- Problem solve clinical case issues with your teammates to give patients beautiful smiles and make happy doctors
- Manage clients' cases and facilitate communication among stakeholders
- Work in various departments to develop a holistic view of the company and business
- Balance between multiple clinical and business projects to improve general processes
- Learn in-depth how to operate the technology changing dentistry

Characteristics and Experience

- Team Player. K2 is a small and very collaborative team.
- Excellent Verbal Communication. You speak with clients on a daily basis and solve their problems. You clearly and concisely relay the problem and the solution whether it be through phone, email or in-person.
- Strong Interpersonal Skills. Internally, this role is highly collaborative as you have multiple active work streams with several different teams simultaneously. Externally, you deal with patients' and dentists' most sensitive problems, finding elegant solutions and saving the day one case at a time.
- Self-Motivated. Bachelor's degree preferred. Entry-level position.

What You'll Gain

- Exposure to a broad range of company departments in a short period of time
- Experience in a fast-paced, high-performing team
- Interaction directly with clients
- Proficiency in complex clinical information